

7. SMS TERMS AND CONSENT

Effective date: September 9, 2026 Version date: September 9, 2026 Document status: Public version

These SMS Terms apply when a user voluntarily provides a mobile number and requests or consents to text messages from Tardigrade Transportation LLC dba Tardigrade Freight Exchange ("Tardigrade"), operator of Tardigrade Freight Exchange (the "Platform").

7.1 Launch message types

At launch, SMS is limited to two-factor authentication, identity verification, security alerts, and user-requested load-status messages. Message frequency varies. Message and data rates may apply. Wireless carriers are not liable for delayed or undelivered messages.

7.2 Consent and authorization

By opting in, the user represents that the user controls or is authorized to use the number and consents to receive the selected messages. Consent to nonessential or marketing texts is not a condition of purchasing or using the Platform. Marketing SMS, if later introduced, requires a separate unchecked consent identifying Tardigrade, the message purpose, and any automated technology used.

7.3 Opt-out and help

Reply STOP to stop nonessential texts from the sending number. Reply HELP for help. A single confirmation may be sent after an opt-out. Essential one-time authentication messages requested by the user may require a new request. Users may also change settings or contact 866-791-0397.

7.4 Number changes

Users must update a reassigned or disconnected number promptly. Tardigrade may suspend SMS to protect the new subscriber or account security.

7.5 Privacy

Mobile information is handled under the Privacy Policy. Tardigrade does not sell mobile information or disclose it to third parties for their independent marketing.

7.6 Operator and Contact

Operator: Tardigrade Transportation LLC dba Tardigrade Freight Exchange | Platform: Tardigrade Freight Exchange
Address: 1001 Altamesa Blvd., #60007, Fort Worth, Texas 76115 Email:
Management@TardigradeLogisticServices.com | Business phone: 866-791-0397

Document: <https://tardigradeexchange.com/legal/sms-terms>

Legal document hub: <https://tardigradeexchange.com/legal>