

15. ACCEPTABLE USE AND PROHIBITED FREIGHT POLICY

Effective date: September 9, 2026 Version date: September 9, 2026 Document status: Public version

This Policy is issued by Tardigrade Transportation LLC dba Tardigrade Freight Exchange ("Tardigrade"), operator of Tardigrade Freight Exchange (the "Platform"), and applies to all visitors, applicants, registered users, and persons acting through an account.

15.1 Acceptable use

Users must use the Platform honestly, lawfully, safely, and only for authorized commercial transportation activity. Required documents must be genuine, current, and unaltered. Users must cooperate with reasonable identity, safety, insurance, fraud, cargo-theft, and transaction verification.

15.2 Prohibited conduct

The following is prohibited:

- unauthorized brokering, re-brokering, double brokering, load identity theft, fictitious pickup, or concealed carrier substitution;
- posting or accepting a load without the necessary authority, insurance, equipment, permits, or lawful custody rights;
- false bids, sham transactions, bid manipulation, collusion, or misuse of ratings;
- scraping loads or contact data, bypassing security, sharing credentials, malware, denial-of-service activity, or unauthorized automated access;
- harassment, threats, discrimination, trafficking, bribery, sanctions evasion, money laundering, or illegal surveillance;
- uploading another person's confidential, copyrighted, financial, or identity data without authority; and
- using the Platform to avoid a lawful tax, safety, customs, export, labor, or transportation duty.

15.3 Prohibited freight

The Exchange may not be used for:

- household goods or personal residential moves;
- illegal, stolen, counterfeit, or contraband goods;
- controlled substances or cannabis products unlawful under applicable federal or state law;
- currency, negotiable instruments, bullion, precious stones, high-value jewelry, fine art, or collectibles without prior written Managed Brokerage approval and specialized controls;
- firearms, ammunition, explosives, weapons, military or export-controlled items without prior written Managed Brokerage approval and all licenses;
- alcohol, tobacco, pharmaceuticals, medical waste, live animals, human remains, biological materials, or hazardous waste without prior written approval and all required authority;
- hazardous materials not fully and accurately declared with required documentation and qualified parties;
- cargo exceeding legal weight, dimension, temperature, securement, or equipment capability; or
- any load requiring authority, permits, insurance, or handling that the responsible broker or carrier does not hold. Tardigrade may create written, shipment-specific exceptions for lawful Managed Brokerage only after documented compliance review. Marketplace users may not self-authorize an exception.

15.4 Enforcement

Tardigrade may block content, hold a transaction from assignment, preserve evidence, restrict or terminate accounts, notify affected parties, insurers, sureties, financial institutions, or authorities, and cooperate with lawful investigations. Tardigrade will not knowingly conceal credible cargo theft, identity fraud, or unauthorized brokerage.

15.5 Operator and Contact

Operator: Tardigrade Transportation LLC dba Tardigrade Freight Exchange | Platform: Tardigrade Freight Exchange
Address: 1001 Altamesa Blvd., #60007, Fort Worth, Texas 76115 Email: Management@TardigradeLogisticServices.com | Business phone: 866-791-0397

Document: <https://tardigradeexchange.com/legal/acceptable-use-prohibited-freight>

Legal document hub: <https://tardigradeexchange.com/legal>